

## NCBA Bank

<b>Job Title:</b>	T24 Developer	<b>Reports to:</b>	Senior Manager, Core Banking Development
<b>Department/ Sub-department:</b>	System Development	<b>Division:</b>	IT
<b>Grade:</b>	Band 3	<b>Date:</b>	2023
<b>Job holder:</b>		<b>Supervisor:</b>	
<b>Signature:</b>		<b>Signature:</b>	

Job Purpose Statement
<p>To develop new processes and modify existing T24 functions to meet business requirements.</p> <p>To develop applications that interface with the Core Banking system to extend its capability.</p> <p>To closely work with testing teams to ensure solutions developed are defect free and meet business requirements.</p>

Key Result Areas		
Perspectives	% Weighting <i>(To add up to 100%)</i>	Output
<b>Core Banking Development</b>	60%	<p>Responsible for core banking and Peripheral systems software development in all stages from technical design to delivery.</p> <p>Meticulously perform coding, code review and unit testing for the core banking system.</p> <p>Design and implement new functionality and enhancements based on CRs and BRDs.</p>
<b>Support and Problem Management</b>	10%	<p>Provide 3<sup>rd</sup> level support for escalated issues from the IT Operations and Support teams</p> <p>Support, maintain and audit existing service lifecycle artefacts to agreed SLAs</p>
<b>Process and Policies</b>	10%	<p>Adherence to internal policies and procedures for development and management of the core banking system and other best practice standards</p>
<b>Governance</b>	10%	<p>Enforce internal policies and procedures for the management of software applications along ITIL and other best practice standards</p>

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<b>Stakeholder Management</b>	10%	Advice internal customers on technology improvements to ensure realization and maximization of business objectives
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### Job Dimensions

<b>Reporting Relationships: jobs that report to this position directly and indirectly</b>	
Direct Reports	N/A
Indirect Reports	N/A

<b>Stakeholder Management: key stakeholders that the position holder will need to liaise/work with to be successful in this role.</b>	
Internal <ul style="list-style-type: none"> <li>• Testing Teams</li> <li>• EPM Resources</li> </ul>	External <ul style="list-style-type: none"> <li>• Vendors contracted by the bank.</li> </ul>

<b>Decision Making Authority /Mandates/Constraints: the decisions the position holder is empowered to make</b> <i>(Indicate if it is Operational, Managerial or Strategic)</i>
<ul style="list-style-type: none"> <li>• Operational - Solution Design dependent on CRs/BRDs assigned</li> <li>• Strategic - Solution structuring to ensure ease of implementing future enhancements</li> </ul>

<b>Work cycle and impact: time horizon and nature of impact (Planning)</b> <i>(e.g. Less than 1 week, 2 weeks, 2 weeks – 1 month, 1 month – 3 months, 3-6 months, 6-12 months, above 1 year)</i>
<ul style="list-style-type: none"> <li>• 2 weeks – 1 month</li> </ul>

<b>Ideal Person Specifications</b>
<p>Academic qualifications:</p> <ul style="list-style-type: none"> <li>• Bachelor’s Degree in Information Technology, Computer Science or related course.</li> </ul> <p>Professional training will be an added advantage:</p> <p>ITIL Foundation Certificate in Programming in any 2 languages.</p> <p>Desired work experience:</p> <ul style="list-style-type: none"> <li>• At least 2 years practical proven experience in T24 core banking development, support and troubleshooting, web technology and programming in Info-basic.</li> <li>• Proven experience in systems analysis, design, implementation and support.</li> <li>• Experience in T24 template programming, T24 customization (VERSION, ENQUIRY, online services), COB , Design Studio</li> </ul>

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### Ideal Person Specifications

- Understanding of the following T24 modules: System Core tables, Funds Transfer, Teller, Arrangement Architecture, Forex , Integration Frameworks, Business Events

### Technical Competencies

- Excellent knowledge of at least one programming languages.
- Technically competent with broad knowledge of systems management, development and implementation methods with specialist knowledge of applications, Electronic Banking/Channels and peripheral systems
- Competency in use of jbase/java to develop or to interface with T24 applications
- Can translate the business needs and Requirement Specifications into Design Specifications
- Can develop program/code from Design Specifications to good quality Software and in conformance to system development standards.
- Can work closely with IT Security to ensure that applications are well secured.
- Must specify and ensure application controls are incorporated during design of the software in order to check on risk exposure.
- Competency in documenting system developments in accordance to the application development policy.
- Can create test plans, test cases, test scripts and perform technical unit testing
- Can work with existing systems to track and manage Change requests and user issues
- Can perform root cause analysis for recurring incidents, design and execute test plans.

### Behavioural Competencies

- Must have technical know-how, be able to work with other team members or colleagues and exude honesty at all levels.
- Must be able to make good decisions, be upright and uphold good work ethic
- Must be able to handle different kinds of problems and provide effective solutions and within SLAs
- Must have good communication skills
- Strong problem solving skills
- Complete projects within set timelines
- Innovative and creative with ability to develop, deliver and evaluate brilliant ideas with strategic thinking

*This JD is signed-off with reference having been made to the organisation's core values and aligned competencies against these values.*