



AGA KHAN HOSPITAL, KISUMU CAREER OPPORTUNITIES

The Aga Khan Hospital, Kisumu is an institution of the Aga Khan Health Service, Kenya, which is an Agency of the Aga Khan Development Network. The Hospital is part of a network of health facilities, which includes Hospitals and Outreach Health Facilities across East Africa. The Aga Khan Hospital, Kisumu is in an exciting growth phase and has attained acknowledgment of its quality by achieving ISO 9001:2015 certification, ISO 15189:2012 accreditation for laboratory services, Safe Care level 5 accreditation and is at advanced stage of attaining Joint Commission International Accreditation. The Aga Khan Hospital, Kisumu has Outreach Health Services at Kisii, Kakamega, Kitale, Bungoma, Kericho, Kibuye-Kisumu, West End- Kisumu, Busia, Homa - Bay, Migori, Bomet, Eldoret and Kimilili. The Hospital is seeking to attract interested and qualified candidates to fill the following positions within the Nursing Department:

MANAGER – ACCIDENT & EMERGENCY SERVICES

OVERALL RESPONSIBILITY

Reporting to the Director Quality Services Kenya & Head of Nursing Practice, Kisumu, the Manager – Accident & Emergency Services will support the A & E department activities in the Hospital through systematic analysis of health data, develop standard guidelines in the Hospital.

KEY RESPONSIBILITIES

- Formulate programme goals and objectives in collaboration with Program Chairs and Clinical leads drawing from the overall institutional strategy.
- Prepare annual operational, capital and staff budgets.
- Leads the team in quality improvement initiatives to ensure delivery of safe and quality care.
- Maintains a database of the key performance indicators and communicates variances in a timely manner.
- Develops and reviews departmental policies.
- Monitor quality of patient care through defined clinical and service indicators
- Facilitates and attends relevant Mortality and Morbidity meetings and ensures that active follow-up is done with the recommendations and conclusions.
- Support departments in identification of Continuous Quality Improvement projects (CQI)
- Takes lead in implementation of evidence-based interventions through clinical pathways and protocols.
- Leads in enhancing revenue generation through development of new services and expansion of existing ones with cost containment initiatives.
- Oversees delivery of customer service excellence by monitoring customer satisfaction.

REQUIREMENTS

- Bachelor of Science in Nursing.
- Higher Diploma in Trauma and Emergency Nursing will be an added advantage or five (5) years of experience as a Manager in the Accident & Emergency Unit.
- BLS / ACLS certificate and other unit specific certification requirements.
- At least seven (7) years of experience in an acute care setting.
- Valid practicing license with the Nursing Council of Kenya.
- Working knowledge of a Hospital Management Information System.
- Excellent interpersonal, organizational, communication, administrative & customer care skills.

MANAGER - CRITICAL CARE & RENAL SERVICES

OVERALL RESPONSIBILITY

Reporting to the Director Quality Services Kenya & Head of Nursing Practice, Kisumu, the Manager – Critical Care & Renal Services will support the Critical Care & Renal department activities in the Hospital through systematic analysis of health data, develop standard guidelines in the Hospital.

KEY RESPONSIBILITIES

- Formulate programme goals and objectives in collaboration with Program Chairs and Clinical leads drawing from the overall institutional strategy.
- Prepare annual operational, capital and staff budgets.
- Leads the team in quality improvement initiatives to ensure delivery of safe and quality care.
- Maintains a database of the key performance indicators and communicates variances in a timely manner.
- Develops and reviews departmental policies.
- Monitor quality of patient care through defined clinical and service indicators
- Facilitates and attends relevant Mortality and Morbidity meetings and ensures that active follow-up is done with the recommendations and conclusions.
- Support departments in identification of Continuous Quality Improvement projects (CQI)
- Takes lead in implementation of evidence-based interventions through clinical pathways and protocols.
- Leads in enhancing revenue generation through development of new services and expansion of existing ones with cost containment initiatives.
- Oversees delivery of customer service excellence by monitoring customer satisfaction

REQUIREMENTS

- Bachelor of Science in Nursing.
- Higher Diploma in Critical Care Nursing will be an added advantage or five (5) years of experience as a Manager in the Critical Care/ Renal Unit(s).
- BLS / ACLS certificate and other unit specific certification requirements.
- At least seven (7) years of experience in an acute care setting.
- Valid practicing license with the Nursing Council of Kenya
- Working knowledge of a Hospital Management Information System.
- Excellent interpersonal, organizational, communication, administrative & customer care skills.

MANAGER – THEATER SERVICES

OVERALL RESPONSIBILITY

Reporting to the Director Quality Services Kenya & Head of Nursing Practice, Kisumu, the Manager - Theater Services will support the Theatre department activities in the Hospital through systematic analysis of health data, develop standard guidelines in the Hospital.

KEY RESPONSIBILITIES

- Formulate programme goals and objectives in collaboration with Program Chairs and Clinical leads drawing from the overall institutional strategy.
- Prepare annual operational, capital and staff budgets.
- Leads the team in quality improvement initiatives to ensure delivery of safe and quality care.
- Maintains a database of the key performance indicators and communicates variances in a timely manner.
- Develops and reviews departmental policies.
- Monitor quality of patient care through defined clinical and service indicators
- Facilitates and attends relevant Mortality and Morbidity meetings and ensures that active follow-up is done with the recommendations and conclusions.
- Support departments in identification of Continuous Quality Improvement projects (CQI)

- Takes lead in implementation of evidence-based interventions through clinical pathways and protocols.
- Leads in enhancing revenue generation through development of new services and expansion of existing ones with cost containment initiatives.
- Oversees delivery of customer service excellence by monitoring customer satisfaction.

REQUIREMENTS

- Bachelor of Science in Nursing.
- Higher Diploma in Peri-Operative Theatre Nursing will be an added advantage or five (5) years of experience as a Manager in the Theatre Unit.
- BLS / ACLS certificate and other unit specific certification requirements.
- At least seven (7) years of experience in an acute care setting.
- Valid practicing license with the Nursing Council of Kenya
- Working knowledge of a Hospital Management Information System.
- Excellent interpersonal, organizational, communication, administrative & customer care skills.

MANAGER – PAEDIATRIC SERVICES

OVERALL RESPONSIBILITY

Reporting to the Director Quality Services Kenya & Head of Nursing Practice, Kisumu, the Manager - Paediatric Services will support the paediatric department activities in the Hospital through systematic analysis of health data, develop standard guidelines in the Hospital.

KEY RESPONSIBILITIES

- Formulate programme goals and objectives in collaboration with Program Chairs and Clinical leads drawing from the overall institutional strategy.
- Prepare annual operational, capital and staff budgets.
- Leads the team in quality improvement initiatives to ensure delivery of safe and quality care.
- Maintains a database of the key performance indicators and communicates variances in a timely manner.
- Develops and reviews departmental policies.
- Monitor quality of patient care through defined clinical and service indicators
- Facilitates and attends relevant Mortality and Morbidity meetings and ensures that active follow-up is done with the recommendations and conclusions.
- Support departments in identification of Continuous Quality Improvement projects (CQI)
- Takes lead in implementation of evidence-based interventions through clinical pathways and protocols.
- Leads in enhancing revenue generation through development of new services and expansion of existing ones with cost containment initiatives.
- Oversees delivery of customer service excellence by monitoring customer satisfaction

REQUIREMENTS

- Bachelor of Science in Nursing.
- Higher Diploma in Paediatric in Nursing will be an added advantage or five (5) years of experience as a Manager in the Paediatric Unit.
- Basic Life Support /Advanced Cardiac Life Support certifications.
- At least seven (7) years of experience in an acute care setting.
- Valid practicing license with the Nursing Council of Kenya
- Working knowledge of a Hospital Management Information System.
- Excellent interpersonal, organizational, communication, administrative & customer care skills.

MANAGER - OBSTETRICS & GYNEACOLOGY SERVICES

OVERALL RESPONSIBILITY

Reporting to the Director Quality Services Kenya & Head of Nursing Practice, Kisumu, the Manager - Obstetrics & Gynaecology Services will support the Obs & Gyn department activities in the Hospital through systematic analysis of health data, develop standard guidelines in the Hospital.

KEY RESPONSIBILITIES

- Formulate programme goals and objectives in collaboration with Program Chairs and Clinical leads drawing from the overall institutional strategy.
- Prepare annual operational, capital and staff budgets.
- Leads the team in quality improvement initiatives to ensure delivery of safe and quality care.
- Maintains a database of the key performance indicators and communicates variances in a timely manner.
- Develops and reviews departmental policies.
- Monitor quality of patient care through defined clinical and service indicators
- Facilitates and attends relevant Mortality and Morbidity meetings and ensures that active follow-up is done with the recommendations and conclusions.
- Support departments in identification of Continuous Quality Improvement projects (CQI)
- Takes lead in implementation of evidence-based interventions through clinical pathways and protocols.
- Leads in enhancing revenue generation through development of new services and expansion of existing ones with cost containment initiatives.
- Oversees delivery of customer service excellence by monitoring customer satisfaction

REQUIREMENTS

- Bachelor of Science in Nursing.
- Diploma in Midwifery will be an added advantage or five (5) years of experience as a Manager in the Maternity Unit.
- Basic Life Support /Advanced Cardiac Life Support /Advanced Life Support in Obstetrics certificate and other unit specific certification requirements.
- At least seven (7) years of experience in an acute care setting.
- Valid practicing license with the Nursing Council of Kenya
- Working knowledge of a Hospital Management Information System.
- Excellent interpersonal, organizational, communication, administrative & customer care skills.

MANAGER – SURGICAL SERVICES

OVERALL RESPONSIBILITY

Reporting to the Director Quality Services Kenya & Head of Nursing Practice, Kisumu, the Manager - Surgical Services will support the surgical department activities in the Hospital through systematic analysis of health data, develop standard guidelines in the Hospital.

KEY RESPONSIBILITIES

- Formulate programme goals and objectives in collaboration with Program Chairs and Clinical leads drawing from the overall institutional strategy.
- Prepare annual operational, capital and staff budgets.
- Leads the team in quality improvement initiatives to ensure delivery of safe and quality care.
- Maintains a database of the key performance indicators and communicates variances in a timely manner.
- Develops and reviews departmental policies.
- Monitor quality of patient care through defined clinical and service indicators
- Facilitates and attends relevant Mortality and Morbidity meetings and ensures that active follow-up is done with the recommendations and conclusions.

- Support departments in identification of Continuous Quality Improvement projects (CQI)
- Takes lead in implementation of evidence-based interventions through clinical pathways and protocols.
- Leads in enhancing revenue generation through development of new services and expansion of existing ones with cost containment initiatives.
- Oversees delivery of customer service excellence by monitoring customer satisfaction.

REQUIREMENTS

- Bachelor of Science in Nursing.
- Master of Science degree in Nursing will be an added advantage.
- Basic Life Support /Advanced Cardiac Life Support certifications.
- At least seven (7) years of experience in an acute care setting with three years working experience in a supervisory role in medical/surgical unit.
- Valid practicing license with the Nursing Council of Kenya
- Working knowledge of a Hospital Management Information System.
- Excellent interpersonal, organizational, communication, administrative & customer care skills.

MANAGER – MEDICINE SERVICES

OVERALL RESPONSIBILITY

Reporting to the Director Quality Services Kenya & Head of Nursing Practice, Kisumu, the Manager - Medicine Services will support the medicine department activities in the Hospital through systematic analysis of health data, develop standard guidelines in the Hospital.

KEY RESPONSIBILITIES

- Formulate programme goals and objectives in collaboration with Program Chairs and Clinical leads drawing from the overall institutional strategy.
- Prepare annual operational, capital and staff budgets.
- Leads the team in quality improvement initiatives to ensure delivery of safe and quality care.
- Maintains a database of the key performance indicators and communicates variances in a timely manner.
- Develops and reviews departmental policies.
- Monitor quality of patient care through defined clinical and service indicators
- Facilitates and attends relevant Mortality and Morbidity meetings and ensures that active follow-up is done with the recommendations and conclusions.
- Support departments in identification of Continuous Quality Improvement projects (CQI)
- Takes lead in implementation of evidence-based interventions through clinical pathways and protocols.
- Leads in enhancing revenue generation through development of new services and expansion of existing ones with cost containment initiatives.
- Oversees delivery of customer service excellence by monitoring customer satisfaction.

REQUIREMENTS

- Bachelor of Science in Nursing.
- Master of Science degree in Nursing will be an added advantage.
- Basic Life Support /Advanced Cardiac Life Support certifications.
- At least seven (7) years of experience in an acute care setting with three years working experience in a supervisory role in medical/surgical unit.
- Valid practicing license with the Nursing Council of Kenya
- Working knowledge of a Hospital Management Information System.
- Excellent interpersonal, organizational, communication, administrative & customer care skills.

APPLICATION INSTRUCTIONS:

If you believe you meet the roles specifications and can clearly demonstrate your abilities for the above roles, please submit your application and curriculum vitae, details of current position, current and expected remuneration as well as email and telephone contacts of three referees whom can speak of your competence, character and integrity. Kindly log onto our e-recruitment platform via www.the.akdn/careers to apply.

The above roles can also be accessed via below direct link:

- Manager – Accident & Emergency Services: www.the.akdn/careers/2152822
- Manager - Critical Care & Renal Services: www.the.akdn/careers/2152830
- Manager – Theater Services: www.the.akdn/careers/2152833
- Manager – Paediatric Services: www.the.akdn/careers/2152838
- Manager - Obstetrics & Gyneacology Services: www.the.akdn/careers/2152839
- Manager – Surgical Services: www.the.akdn/careers/2152842
- Manager – Medicine Services: www.the.akdn/careers/2152852

All applications must be submitted through the e-recruitment portal to be considered and your application must be received by **15th March 2024**.

“AKHS is concerned about the climate and environmental crises we face and is doing everything possible to reduce our own impact, encouraging others to do the same, and advancing understanding in this field. AKHS has set itself the task of getting as close to net-zero carbon operations as possible by 2030. We expect all staff to contribute to achieving these aims in the context of their roles”.

Please note that Aga Khan Hospital, Kisumu **does not charge** any fee at any stage of the recruitment process (application, interview meeting and medical examination).

"Aga Khan Hospital Kisumu is an equal opportunity employer".