



AFRICAN BANKING CORPORATION LIMITED

ABC Bank is a leading commercial bank that has been in existence for the last 40 years. The Bank is seeking to recruit a dynamic, creative, self-driven and highly motivated experienced professional for the below position.

FINACLE SPECIALIST

Reporting directly to Senior Manager - Banking Operations; the Finacle Specialist will support the business to achieve its goals and objectives using effective, contemporary IT practices, modern technologies, and adhering to the laid down policies and procedures to achieve the strategic objectives.

The incumbent will offer both functional and technical expertise related to core banking applications, in the areas of operations, credit, clearing, payments, trade finance, treasury, custodial, integrations, databases, information security, etc. Additionally, the specialist will provide expert knowledge and facilitate knowledge transfer and training to meet the key objectives of IT; ensure systems availability, provide continuity, confidentiality, and continuous Improvement.

The incumbent will perform the amongst others the below responsibilities;

- Develop systems and services using Java, Python, Nodejs, Spring and PostgreSQL
- Should have at least 3 years plus experience in Finacle (7x/ 9x/10x or above).
- Should have good Knowledge in Oracle - SQL & PL/SQL
- Hands on experience in Unix/Linux Command Experience in Application Production support.
- Hands on experience in proactive monitoring, troubleshooting application related problems on production, Incident Analysis & resolution, and Root Cause analysis (RCA) related to Application.
- Hands on experience in ensuring the resolution for Production issues is accurate and within SLA.
- Experience in workflow maintenance and Configuration.
- Provide Level 2 (L2) technical & functional and administration support of applications ensuring compliance with business expectation.
- Carry out troubleshooting, installation, configurations, correction of scripts including optimizations, guidance, escalations, coordination with vendor & end user training.
- Finacle scripting (SSO, CRM, CORE, C24, FI), Java programming, JavaScript scripting, customization and enhancements of new and existing functionalities and workflows.
- Development of new inbound and outbound APIs for Core, CRM, SSO, SVS, RI
- Customized Report development
- Implement and maintain systems for monitoring/audit of functionalities.
- Implement changes in parameters, configurations and deployment of patches based on approved Change / Configuration Management process.
- Develop and update technical procedures, release notes/ deployment architectures and desktop instruction documents for all assigned applications.
- Provide regular status update of issues / requirements assigned / allocated.

- Adhere to bank's incident, problem, and change management processes (Ticket assignment and resolution, Problem management to resolve root cause of repeat incidents. verify all changes implemented are properly tested to minimize incidents related to changes).
- Support business in executing UATs.
- Provide required support for rollout of new functionalities, products, processes, and mandates.
- Ensure security of data and information within the Applications Systems (Data Protection laws apply).
- Support the execution of design, planning and implementation of bank projects that promote business needs.
- Support the business continuity management activities (deployment, restoration, failovers, DR testing).
- Training of the application to the relevant support teams.
- Efficient and effectiveness in issue resolution.
- Demonstration of sound technical judgement, communication skills and talented development capabilities.
- To maintain the Culture Brand of the organization and customer service
- Contribute to business growth and sales of the organization.

Minimum Qualifications, Knowledge and Experience

- Bachelor's degree in IT or equivalent.
- Experience in application system administration skills and certifications for example: Linux, microservices, database (oracle, MySQL, db2, Postgre, Maria, etc), Middlewares (WebLogic, WebSphere, tomcat, Wildfly, etc) Java, SQL, Window PowerShell, C++, UNIX scripting, and other related certifications.
- Solid experience in problem analysis and resolution of software problems, proven ability to function in a self-directed environment.
- Innovative thinker who is positive, proactive, and readily embraces change.
- Able to operate in a performance driven organization.
- Culturally aware and adept at working across multiple geographies.
- An ability to work in tight deadlines and within constraints.
- Prior experience in clearing, branch operations, trade finance, credit, customizations, reports.
- Excellent understanding of Information Technology policies and procedures.
- Excellent knowledge of local IT standards, laws and regulations.
- Expert knowledge; exhibits an exceptional degree of ingenuity, creativity and resourcefulness.
- Leads the development of highly advanced technologies, principles, theories and concepts.
- Guides and transfers knowledge to the team.
- Understanding of banking processes, technologies, and best practices.
- Understanding of below mentioned platforms, applications, databases, and utilities:
- UNIX / Linux / MS Windows Server
- Programming Languages (Java, Js, C++, JavaScript, XML)
- Scripting languages including UNIX
- Oracle, SQL, PL-SQL
- Web Technologies (J2EE, IIS, WebLogic, Apache)
- Banking, Financial sector and Insurance domain knowledge
- Excellent and effective communications skills, both orally and in writing.
- Being adaptable, excellent Teamwork/Interpersonal skills.
- Customer handling skills.
- Work under pressure and multitask.
- Analytical, troubleshooting & problem-solving skills.

If you believe you meet the above requirements, send your applications to the following address: **recruitment@abcthebank.com** on or before **18th February 2024**. Please put the position applied for as the subject of the email.

- *Only short-listed candidates will be contacted. Canvassing will lead to automatic disqualification*