



Kenya National Highways Authority

Quality Highways, Better Connections

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2. INFORMATION COMMUNICATION TECHNOLOGY (ICT) OFFICER II, GRADE 8 (REF. NO. KeNHA/ ICT OFFICER / 06/2025) – 2 POSITIONS

Job Title:	ICT OFFICER II	KeNHA GRADE 8	2 Positions
Terms of Service	Permanent & Pensionable		
Place of Work:	KeNHA		
Directorate:	Corporate Services		
Reporting to:	INFORMATION COMMUNICATION TECHNOLOGY (ICT) OFFICER I		

Job Purpose

Responsible for the development, formulation, implementation and review of ICT strategies, frameworks, policies, work plans, procedures and programmes and that the Authority Leverages Information Technology in the delivery of its services towards realization of its mandate.

Job Description

- (i) Providing support in the integration and automation of KeNHA ICT systems;
- (ii) Updating the performance of ICT systems;
- (iii) Maintaining application systems and website;
- (iv) Providing end user support on effective and efficient use of ICT facilities;
- (v) Identifying and updating register;
- (vi) Installing, configuring and monitoring Local Area Network components;
- (vii) Administering and managing users in the Active Directory-mail server and User applications;
- (viii) Maintaining an up-to-date ICT equipment register and issuance register;
- (ix) Updating and maintain the Authority's website; and
- (x) Performing regular data and application backups

Job Specifications

For appointment to this grade, an officer must have:

- (i) Bachelor's degree in any of the following disciplines: Information Communication Technology, Computer Science, Software Engineering, ICT Project Management, Computer Engineering, Information Systems, Business Management and Information Technology or equivalent qualification from a recognized and accredited institution.