



## AFRICAN BANKING CORPORATION LIMITED

ABC Bank is a leading commercial bank that has been in existence for the last 41 years. The Bank is seeking to recruit a dynamic, creative, self-driven and highly motivated experienced professional for the below position.

### **OFFICER - ICT**

Reporting to the Manager - Infrastructure, the Incumbent will work as part of the ICT Team to offer technical support to ICT Infrastructure related issues all over the bank, management of the ABC Bank Data Centre & DR Site, documentation of technical support procedures, network trouble shooting and configuration, server creations and monitoring of systems to maintain utmost system uptime.

#### **The incumbent will perform the amongst others the below responsibilities;**

- Handling of day-to-day ICT issues related to the Core Banking Applications (level 1 & Level 2 support)
- Network System troubleshooting ,diagnosing and resolving faults .
- Active Directory server administration, support and management
- Testing and evaluating new technologies.
- Reports recording and Upgrade of systems within ICT infrastructure.
- Monitoring and maintenance of endpoint devices and network devices.
- Installing, configuring and maintenance of network infrastructure,server environments and systems for reliable operation of the Data Centre and user affiliated activities.
- Providing documentation and technical specifications to ICT staff for planning and implementing new or upgrades of IT infrastructure.
- Performing server administration tasks, including user/group administration, security permissions, group policies, print services, research event log warnings and errors, and resource monitoring, ensuring system architecture components work together seamlessly.
- Monitoring data centre health using pre-existing management tools and responding to hardware issues as they arise; help build, test, and maintain new servers as needed, responsible for capacity, storage planning, and systems performance for the virtual environment.
- Performing or delegating regular backup operations and implementing appropriate processes for data protection, disaster recovery, and failover procedures.
- Supporting and implementing network and systems security policies and procedures, systems patching and upgrades, protection against malware, malicious activity and unauthorized access.
- Sustaining network integrity, server deployment and security, administering email security and data storage environment security.
- Maintaining internal infrastructure resources including, laptop and desktop computers, servers, routers, switches, firewalls, printers, phones, security updates; support internet, intranet, LANs, WANs, and network segments.

- Installing and configuring computer hardware, operating systems and applications and ensure they are effectively and efficiently working.

#### **Minimum Qualifications, Knowledge and Experience**

- Bsc. Information Technology
- Minimum 2 year's banking experience
- System Administration certifications desired
- Networking Administration certifications desired
- Network assessment and troubleshooting skills for LAN,WAN and endpoint connectivity.
- Excellent time management skill
- Knowledge of Windows and Linux operating systems
- Self-driven and open-minded attitude and aggressiveness
- Strong analytical and troubleshooting abilities and high level of attention to detail and accuracy

If you believe you meet the above requirements, send your applications to the following address: **recruitment@abcthebank.com** on or before **23<sup>rd</sup> January 2026**. Please put the position applied for as the subject of the email.

- ***Only short-listed candidates will be contacted. Canvassing will lead to automatic disqualification***