



AFRICAN BANKING CORPORATION LIMITED

ABC Bank is a leading commercial bank that has been in existence for the last 41 years. The Bank is seeking to recruit a dynamic, creative, self-driven and highly motivated experienced professional for the below position.

OFFICER - ICT

Reporting to the Manager - Infrastructure, the Incumbent will work as part of the ICT Team to offer technical support to ICT Infrastructure related issues all over the bank, management of the ABC Bank Data Centre & DR Site, documentation of technical support procedures, network trouble shooting and configuration, server creations and monitoring of systems to maintain utmost system uptime.

The incumbent will perform the amongst others the below responsibilities;

- Handling of day-to-day ICT issues related to the Core Banking Applications (level 1 & Level 2 support)
- Network System troubleshooting ,diagnosing and resolving faults .
- Active Directory server administration, support and management
- Testing and evaluating new technologies.
- Reports recording and Upgrade of systems within ICT infrastructure.
- Monitoring and maintenance of endpoint devices and network devices.
- Installing, configuring and maintenance of network infrastructure,server environments and systems for reliable operation of the Data Centre and user affiliated activities.
- Providing documentation and technical specifications to ICT staff for planning and implementing new or upgrades of IT infrastructure.
- Performing server administration tasks, including user/group administration, security permissions, group policies, print services, research event log warnings and errors, and resource monitoring, ensuring system architecture components work together seamlessly.
- Monitoring data centre health using pre-existing management tools and responding to hardware issues as they arise; help build, test, and maintain new servers as needed, responsible for capacity, storage planning, and systems performance for the virtual environment.
- Performing or delegating regular backup operations and implementing appropriate processes for data protection, disaster recovery, and failover procedures.
- Supporting and implementing network and systems security policies and procedures, systems patching and upgrades, protection against malware, malicious activity and unauthorized access.
- Sustaining network integrity, server deployment and security, administering email security and data storage environment security.
- Maintaining internal infrastructure resources including, laptop and desktop computers, servers, routers, switches, firewalls, printers, phones, security updates; support internet, intranet, LANs, WANs, and network segments.

- Installing and configuring computer hardware, operating systems and applications and ensure they are effectively and efficiently working.

Minimum Qualifications, Knowledge and Experience

- Bsc. Information Technology
- Minimum 2 year's banking experience
- System Administration certifications desired
- Networking Administration certifications desired
- Network assessment and troubleshooting skills for LAN,WAN and endpoint connectivity.
- Excellent time management skill
- Knowledge of Windows and Linux operating systems
- Self-driven and open-minded attitude and aggressiveness
- Strong analytical and troubleshooting abilities and high level of attention to detail and accuracy

If you believe you meet the above requirements, send your applications to the following address: **recruitment@abcthebank.com** on or before **23rd January 2026**. Please put the position applied for as the subject of the email.

- ***Only short-listed candidates will be contacted. Canvassing will lead to automatic disqualification***