



- ◆ MOMBASA Beach Hotel
- ◆ NGULIA Safari Lodge
- ◆ VOI Safari Lodge

Kenya Safari Lodges & Hotels Ltd

www.safari-hotels.com

VACANT POSITION: REF KSLH/LM/01/2026 Lodge Manager, Voi Safari Lodge- KSLH 3

About the Institution

Kenya Safari Lodges & Hotels Ltd (KSLH) is a public entity and owns and operates three properties, namely Mombasa Beach Hotel, Mombasa, Voi Safari Lodge, Tsavo East and Ngulia Safari Lodge, Tsavo West.

Voi Safari Lodge is a premier property located within Tsavo East National Park offering world-class safari experiences driven by innovation, excellence and sustainability. The company is currently undergoing a major transformation aimed at repositioning itself as a leading brand in Kenya's hospitality and tourism sector. To steer this change and drive growth, KSLH is seeking to recruit a dynamic, visionary, and results-driven Lodge Manager.

Key Duties & Responsibilities

- i. Developing and executing operational strategies for hospitality service delivery;
- ii. Leading the development and enforcement of service delivery standards and SOPs.
- iii. Managing performance of hospitality units across all locations.
- iv. Driving innovation in guest experience, digital hospitality tools and sustainability practices;
- v. Budgeting and resource planning for hospitality services.
- vi. Coordinating capacity building and succession planning for hospitality teams.
- vii. Leading the implementation of institutional customer service strategies.
- viii. Monitoring KPIs and preparing quarterly and annual performance reports; and
- ix. Advising senior management on trends, risks, and investment needs in hospitality services.

Job Requirements

- i. Master's Degree from any of the following disciplines: Hotel and Hospitality Management; Event Management, Catering/Accommodation Management, Institutional Management, Hotel and Restaurant Management, Food and Beverage Production/Management and Service; Food and Beverage Management; Business Administration; Strategic Management or a related qualification from a recognized institution a recognized institution;
- ii. Bachelor's degree in any of the following disciplines: Hotel and Hospitality Management; Event Management, Catering/Accommodation Management, Institutional Management, Hotel and Restaurant Management; or a related qualification from a recognized institution.
- iii. Fifteen (15) years relevant work experience three (3) of which should have been in a grade of Assistant Manager Hospitality Services or in A comparable position.
- iv. Membership to a relevant professional body and in good standing where applicable;
- v. A valid practicing certificate where applicable;

- vi. Certificate in leadership from a recognized Institution lasting not less than four (4) weeks;
- vii. Proficiency in computer applications; and
- viii. Shown merit and ability as reflected in work performance results.

The successful candidate will be:

- Appointed on a 3-year contract renewable subject to performance.
- Required to submit clearance and compliance certificates from the following bodies after acceptance of the offer:
 1. DCI (Directorate of Criminal Investigations)
 2. HELB (Higher Education Loans Board)
 3. EACC (Ethics and Anti-Corruption Commission)
 4. KRA (Kenya Revenue Authority)
 5. CRB (Credit Reference Bureau)

Interested and qualified persons are required to apply **ONLINE** by sending soft copies of their cover letter, detailed CV and all supportive documents through the email address chairpeson@kslh.go.ke.

The applications should be addressed to the;

The Chairman, Board of Directors,
Kenya Safari Lodges & Hotels LTD,
P.O BOX 90414-80100,
Mt. Kenya Road, Nyali.

MOMBASA

The applications should be received on or before **16th February 2026 at 5:00pm** indicating on the subject the position applied for.

KSLH is an equal opportunity employer. Canvassing will lead to automatic disqualification.