

Entry-Level / Graduate Engineers

JTL-Multiple-E/GE-02-26 | Engineering | Internship | Posted on February 19th, 2026 | Expires on February 28th, 2026

We are seeking passionate and driven telecom engineering graduates to join our Technology Team. This opportunity is ideal for recent graduates or interns looking to gain hands-on experience in a live telecommunications environment.

Key Responsibilities:

- Monitor telecom network performance (Core, Transmission, Radio & IP)
 - Perform first-level fault monitoring, analysis, and escalation
 - Respond to network alarms and service outages within defined SLAs
 - Update incident tickets and prepare daily network performance reports
 - Support preventive and corrective maintenance activities
 - Provide first-line technical support for enterprise and consumer telecom services
 - Troubleshoot connectivity, voice, data, and service quality issues
 - Liaise with Network Operations Centre, Field Operations, and Planning teams for issues resolution
 - Maintain accurate records on faults and customer communication
 - Support service assurance and customer experience initiatives
 - Assist in radio, transmission, or core network planning activities
 - Support capacity planning, network optimization, and rollout projects
 - Analyse network performance data and prepare planning reports
 - Assist with site planning, documentation, and network inventory updates
-

Minimum Qualifications Required Skills & Competencies:

- Bachelor's degree in Telecommunications Engineering, Electrical & Electronic Engineering, Computer Engineering, or IT
- Fresh graduates or candidates with up to 1 year experience with CCNA/CCNP qualifications
- Basic understanding of telecom networks (LTE, 5G, IP/MPLS, Fibre)
- Familiarity with network monitoring tools or ticketing systems is an added advantage
- Strong analytical and problem-solving skills
- Willingness to learn and work in a 24/7 operational environment
- Good communication skills and ability to work in teams
- Basic computer skills (MS Office, reporting tools)

What We Offer:

- Structured graduate training and on-the-job mentorship
 - Exposure to live telecom networks and modern technologies
 - Career development opportunities
 - A supportive, diverse, and fast-paced workplace
-

Location: Nairobi

Department: Multiple

Job Type: internship